STATE OF CALIFORNIA
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL
COMPUTER SECURITY INCIDENTS THAT REQUIRE NOTIFICATION
CHP 1041 (REV. 2/06) OPI 040

The following is a summary of the types of computer-related crimes and Information Technology (IT) security incidents that must be immediately reported to the California Highway Patrol's Emergency Notification and Tactical Alert Center (ENTAC) at 916-657-8287.

• State-owned or state-managed data, without authorization, was damaged, destroyed, deleted, shared, altered, or copied, or used for non-state business. This includes computer documentation and configuration information, as well as electronic and non-electronic data and reports.

• Unauthorized parties accessed one or more state computers, computer systems, or computer networks. This includes deliberate and unauthorized uses of state-owned computer services, as well as "hacker attacks."

• Someone has accessed and without permission added, altered, damaged, deleted, or destroyed any computer software or computer programs which reside or exist internal or external to a state computer, computer system, or computer network.

• Disruption of state computer services or denial of computer services occurs in a manner that appears to have been caused by deliberate and unauthorized acts.

• A contaminant was introduced into any state computer, computer system, or computer network. This includes, but is not limited to viruses, Trojans, worms, and other types of malicious attacks.

• Internet domain names and/or user account names have been used without permission in connection with the sending of one or more electronic mail messages, and thereby caused damage to a state computer, computer system, or computer network, or misrepresented the state or state employees in electronic communications.

• Damage or destruction of state information processing facilities has occurred.

• Physical intrusions into state facilities have occurred that may have resulted in compromise of state data or computer systems.

SAM 4845 and Penal Code Section 502 contain detailed definitions of IT security incidents and/or computer-related crimes.

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COMPUTER SECURITY INCIDENT NOTIFICATION

Government Code Section 14613.7(a) requires state agencies to report to the California Highway Patrol (CHP) all crimes on state-owned or state-leased property where state employees are discharging their duties. Specifically, Title 13, California Code of Regulations, Division 2, Chapter 12, Section 1875, requires the reporting of computer crimes involving state computer resources. The California Highway Patrol's Emergency Notification and Tactical Alert Center (ENTAC) will serve as the incident notification center.

When reporting an IT security incident, please call ENTAC at (916) 657-8287 and be prepared to provide the following information:

Reporting Agency/Department:
Name:
Address:
City:

Incident Reported By:	**Agency ISO:**	**Alternate Contact:**
Name:	Name:	Name:
Title:	Title:	Title:
Address:	Address:	Address:
Email:	Email:	Email:
Work:	Work:	Work:
Cell:	Cell:	Cell:
Pager:	Pager:	Pager:
Home:	Home:	Home:

Incident Occurred:	**Incident Discovered:**
Date:	Date:
Time:	Time:

IP Address:
Computer Name:
Operating System:
Computer Location:

Type of Incident:
❏ Denial-of-Service attack (DOS)
❏ Malicious Code
❏ Unauthorized Access (Successful Attack)
❏ Unauthorized Access (Unsuccessful Attack)
❏ Unauthorized Modification (Web Defacement)
❏ Probes and Scans (Recurring or Unusual)
❏ Other/Unknown

Type of Service:
❏ Sensitive Information (Privacy)
❏ Sensitive Information (Proprietary)
❏ Sensitive Information (Source)
❏ Other/Unknown

Actions Taken After Discovery of Incident:

❏ **Multiple Systems Impacted**   ❏ **Immediate Contact Requested**